

EGovernment Strategic Plan Fiscal Years 2001-2005

Transforming the Way HUD Does Business!

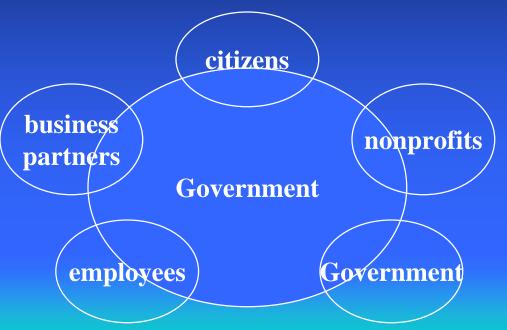
What is eGovernment?

>eGovernment is eCommerce as applied to the public sector

>eGovernment is the interchange of value, including goods, services, and information, through an electronic medium

>eGovernment includes interactions and relationships

between:



Why an "e" Government Strategic Plan?

Government Legislation Private Industry Collaboration eGovernment Strategic Plan eCommerceConstituent E_{conomy} Demands

Purpose

eGovernment Strategic Plan

Define HUD's eGovernment
Mission and Vision

Describe eGovernment Goals and Objectives

Present High Level Implementation Strategies

Identify Capabilities for Successful Implementation

Mission



Promote adequate and affordable housing, economic opportunity, and a sustainable living environment free from discrimination





Promote healthy homes and viable communities by leveraging electronic commerce to empower citizens, business partners and employees with the knowledge and resources they need in the eEconomy.

Vision



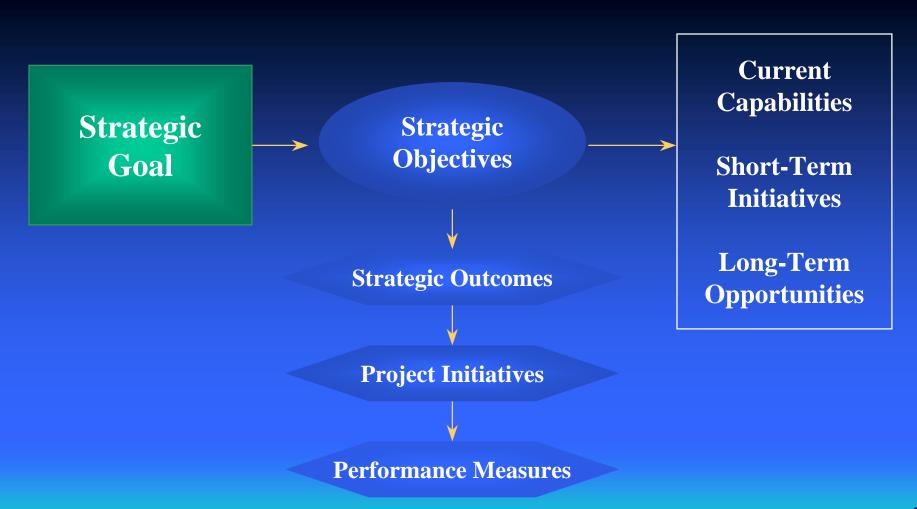
To be a high-performing, well respected, and empowering partner with all levels of Government, with the private sector, and With families and individuals.





To be a knowledge-driven leader in eGovernment and provide the highest levels of citizen service by fundamentally transforming our business, creating innovative partnerships, and focusing on value-added, integrated solutions.

How the eGovernment Strategic Plan is Designed



Strategic Goal 1 Citizens

Provide Housing and Homeownership

Bridge the Digital Divide

Improve housing opportunities, self sufficiency, and quality of life for citizens and HUD beneficiaries by leveraging electronic commerce to meet their needs directly.

Satisfy Transitional and Emergency Housing Needs

Foster Self-Sufficiency

Strategic Goal 1 Citizens

Current Capabilities

www.hud.gov

Neighborhood Networks

HUD Kiosks/ HUD Answer Machines

Short-Term Initiatives

First Time Homebuyers

Internet Access in Neighborhood Networks

Sharing Technology

Anti-Discrimination Campaign

Long-Term Opportunities

Rent.HUD.gov

eVoucher System

Buying/Selling Homes Directly to Citizens

Temporary Shelter Search

Financial Management and Job Placement Tools

Strategic Goal 2 Business Partners

Lead Inter-Governmental Efforts

Provide Real Time and Interactive Information

Ensure HUD's business partners have the needed tools to deliver HUD products and services effectively and efficiently in a virtual environment

Facilitate Transactions
between Business
Partners and Customers



Strategic Goal 2 Business Partners

Current Capabilities

HUD Web Clinics

Electronic Bidding for HUD Homes

FHA Connection

GinnieNET 2020

Mark-to-Market MIS System

Community 2020

Public and Indian Housing Information Center

Native eDGE

Short-Term Initiatives

Empowerment Information System (EIS)

Paperless FHA Insurance

Federal One-Stop Shopping Initiatives

Departmental Grants Management Systems (DGMS)

Community Development Portal

Multifamily Integration

Long-Term Opportunities

Online Research
Collaboration

Connecting with HUD

Online Work Applications

Strategic Goal 3 Employees and the Enterprise

Integrate Frontand Back-end Business Processes Eliminate Fraud, Waste Abuse, and Operational Inefficiency

Restore the public trust by utilizing technology to operate a productive and responsive enterprise

Increase HUD
Employees' eGovernment
and Internet Knowledge

Foster Collaboration, Team-work, and Business Integration

Strategic Goal 3 Employees and the Enterprise

Current Capabilities

Employee Express

HUDweb

Information Technology Investment Portfolio System (I-TIPS)

Real Estate Assessment Center (REAC)

Short-Term Initiatives

Electronic Concurrence

Virtual University

Training Registration

eProcurement

Lender Assessment

Online Job Applications

Digital Cameras/Video

Travel Management System

Virtual Teams

Integrated Knowledge Management System

Lead-based Paint Inspections

HUD-owned Property Inspections

Davis-Bacon Act Wage Matching

Long-Term Opportunities

Integrated Human Resources

Integrated Financial Management

The Right Environment for eGovernment Success

